



WASHINGTON HEIGHTS WORKFORCE CENTER PRESENTS

RTR MANAGEMENT AND CONSULTING SERVICES CUSTOMER SERVICES REPRESENTATIVES ZOOM HIRING EVENT

MONDAY AUGUST 14, 2023, 10:00 AM – 12:00 PM

JOIN ZOOM: <https://us06web.zoom.us/j/87245733623?pwd=L0Vkt1h2dE5RSC8wdk9vV20xVDIhUT09>

Responsibilities: REMOTE

- ✓ Answer incoming calls from customers, public, and providers.
- ✓ Complete and/or process new applications for health care coverage via the telephone and interpret eligibility determinations made by the Marketplace, and enrollment into health plans.

Qualifications:

- ✓ **Non-Bilingual \$16.50 / Bilingual Spanish a plus \$17.50**
- ✓ High School diploma or equivalent
- ✓ 1 year of experience in call center environment
- ✓ 1 year of experience in customer service
- ✓ Strong Problem Solving and Organizational Skills
- ✓ Strong verbal and written communication skills
- ✓ High proficiency in computer programs and typing.

Meet with the employer via Zoom to obtain the information you need to become a valuable employee!

****For more details contact Denise Holman, Business Services Representative at: dholman@desidwfs.com****



Our agency is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Funding for this program is made possible through a grant provided by the Chicago Cook Workforce Partnership. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. For more information, please visit ChiCookWorks.org/DOL-Funding.